


 Listening CLB 11	 Speaking CLB 11	 Reading CLB 11	 Writing CLB 11
<p>I can...</p> <ul style="list-style-type: none"> • Understand negotiations and arbitration to settle workplace conflicts • Follow complex multi-step instructions for urgent tasks • Understand political candidates debating issues on the radio • Understand an academic panel discussion at a conference or seminar <p>I understand communication on an expanded range of complex topics and specialized topics in my own field. But I have occasional difficulty interpreting humour, irony, sarcasm and cultural references.</p>	<p>I can...</p> <ul style="list-style-type: none"> • Respond appropriately to negative feedback from a supervisor • Give complex instructions on a procedure to a workplace team • Negotiate a business contract with a supplier • Give a presentation at a symposium or conference <p>I communicate with confidence in non-routine situations, and I have very good control of a variety of complex grammar. My mistakes in grammar and pronunciation do not make it hard for people to understand my meaning.</p>	<p>I can...</p> <ul style="list-style-type: none"> • Read a formal evaluation on the effectiveness of a workplace project • Follow software instructions for an unfamiliar spreadsheet application • Interpret information from an insurance contract or a lease agreement • Read reports of various parliamentary debates to learn about motives, values and intentions <p>I understand most complex reading materials, even when the topics are unfamiliar. I have occasional difficulty when the vocabulary and structures are very complex.</p>	<p>I can...</p> <ul style="list-style-type: none"> • Write a formal letter to recommend a person for an apprenticeship • Write a literature review to synthesize complex information from multiple sources • Write a report to my client base on current industry trends, including facts and predictions • Write a report on findings from a pilot project, including charts and graphs to present the data <p>I am confident with a wide range of complex tasks, including writing about specialized topics that may require research. I have flexibility of tone and style, although I still make a few minor errors.</p>